

Quality Policy Statement

Our Quality Vision:

“Paul Smith Earthmoving 2002 Ltd is dedicated to meeting customer needs through achieving excellence in all earthmoving operations and services including excavation, demolition, drainage, roading, landscaping and general contracting”

As a company we are committed to compliance. The responsibility of quality is shared by all staff and is adopted as an integral part of our everyday business to ensure that Paul Smith Earthmoving 2002 Ltd is recognised as the premier earthworks provider in our markets.

To achieve this we will:

- Fulfil the requirements of our Quality Management System and continuously improve its effectiveness through the setting and reviewing of Quality Objectives.
- Meet customer expectations by delivering on price, quality and timeframe.
- Support and train our staff in customer relations and performance excellence.
- Effect operational excellence through a culture of teamwork supported by appropriate, efficient and effective resourcing thereby delivering to customer and company expectations.
- Ensure managerial excellence through a commitment to comply with Quality System requirements and the regular and on-going implementation, maintenance and review of these to ensure their applicability and effectiveness within our business.

Tony Moir



Directors

Bruce Tinnelly



Date: June 2016